# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, DC 20549

#### FORM 8-K

CURRENT REPORT
Pursuant to Section 13 or 15(d) of the
Securities Exchange Act of 1934

Date of Report (Date of earliest event reported)

February 16, 2011

#### GARTNER, INC.

(Exact name of registrant as specified in its charter)

DELAWARE1-1444304-3099750(State or Other<br/>Jurisdiction of<br/>Incorporation)(Commission File Number)<br/>(IRS Employer<br/>Identification No.)

P.O. Box 10212 56 Top Gallant Road Stamford, CT 06902-7747

(Address of Principal Executive Offices, including Zip Code)

#### (203) 316-1111

(Registrant's telephone number, including area code)

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2. below):

- o Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- o Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

#### ITEM 7.01. REGULATION FD DISCLOSURE.

On February 16, 2011, Gartner, Inc. (the "Company") will make investor presentations that will include the slides filed as Exhibit 99.1 to this Current Report on Form 8-K. The slides contained in Exhibit 99.1 are also posted on the Company's website at <a href="https://www.gartner.com">www.gartner.com</a>. The information in this Current Report on Form 8-K shall be considered "filed" under the Securities Exchange Act of 1934, as amended (the "Exchange Act") and incorporated by reference into filings made by the Company under the Securities Act of 1933, as amended, or the Exchange Act.

#### ITEM 9.01 FINANCIAL STATEMENTS AND EXHIBITS.

(d) Exhibits

EXHIBIT NO. DESCRIPTION
99.1 Gartner, Inc. Investor Presentation dated February 16, 2011

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

Gartner, Inc.

Date: February 16, 2011 By: /s/ Christopher J. Lafond

Christopher J. Lafond Executive Vice President, Chief Financial Officer

#### EXHIBIT INDEX

EXHIBIT NO. 99.1 <u>DESCRIPTION</u>
Gartner, Inc. Investor Presentation dated February 16, 2011.



### Forward Looking Statements

Statements contained in this presentation regarding the growth and prospects of the business, the Company's projected 2011 financial results, long-term objectives and all other statements in this presentation other than recitation of historical facts are forward looking statements (as defined in the Private Securities Litigation Reform Act of 1995). Such forward looking statements involve known and unknown risks, uncertainties and other factors; consequently, actual results may differ materially from those expressed or implied thereby.

Factors that could cause actual results to differ materially include, but are not limited to, the ability to maintain and expand Gartner's products and services; the ability to expand or retain Gartner's customer base; the ability to grow or sustain revenue from individual customers; the ability to attract and retain a professional staff of research analysts and consultants upon whom Gartner is dependent; the ability to achieve and effectively manage growth, including the ability to integrate acquisitions and consummate acquisitions in the future; the ability to pay Gartner's debt obligations; the ability to achieve continued customer renewals and achieve new contract value, backlog and deferred revenue growth in light of competitive pressures; the ability to carry out Gartner's strategic initiatives and manage associated costs; the ability to successfully compete with existing competitors and potential new competitors; the ability to enforce our intellectual property rights; additional risks associated with international operations including foreign currency fluctuations; the impact of restructuring and other charges on Gartner's businesses and operations; general economic conditions; risks associated with the credit worthiness and budget cuts of governments and agencies; and other risks listed from time to time in Gartner's reports filed with the Securities and Exchange Commission, including Gartner's most recent Annual Report on Form 10-K and Quarterly Reports on Form 10-Q.

The Company's SEC filings can be found on Gartner's website at <a href="investor.gartner.com">investor.gartner.com</a> and on the SEC's website at <a href="investor.gartner.com">www.sec.gov</a>. Forward looking statements included herein speak only as of February 16, 2011 and the Company disclaims any obligation to revise or update such statements to reflect events or circumstances after this date or to reflect the occurrence of unanticipated events or circumstances.

# **Agenda**

Business Overview Gene Hall

Research Peter Sondergaard

Events Alwyn Dawkins

Consulting Per Anders Waern

Break

Sales David Godfrey

Financial Overview Chris Lafond

Summary / Q&A Gene Hall and Chris Lafond



# Chief Executive Officer Gartner

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Gartner is the best source for clients to determine where and how to use IT to accomplish their objectives



Long term, double-digit revenue growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

Gartner is the best source for clients to determine where and how to use IT and Supply Chain Management to accomplish their objectives



### Long term, double-digit revenue growth

- · Strong value proposition
- · Vast untapped market opportunity
- Strategy and operational excellence to drive growth

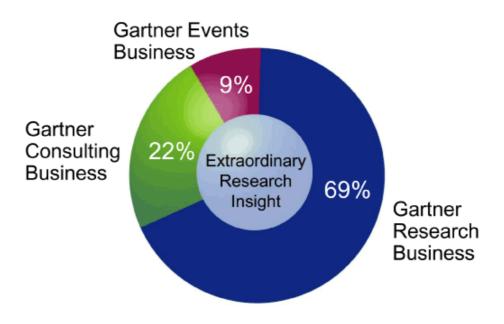


Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow

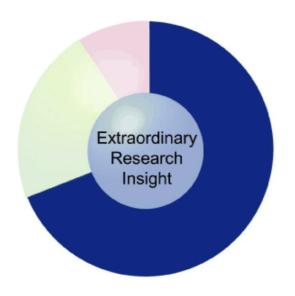


Proven track record



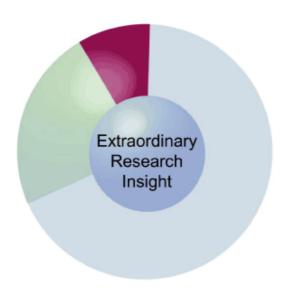


Note: Percentages based on mid-point of 2011 revenue guidance. See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these projected results.



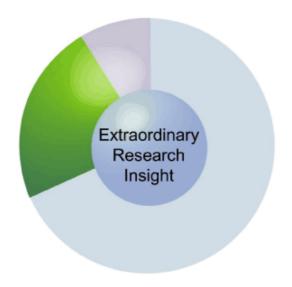
#### Gartner Research Business

Highly differentiated insight delivered primarily through digital media subscriptions



#### Gartner Events Business

Differentiated live events leveraging research content

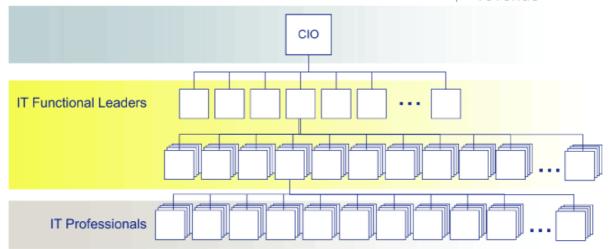


#### Gartner Consulting Business

Longer-term differentiated engagements leveraging Gartner research

# Research sold as subscriptions to individuals

- Role-based
- Recurring revenue



# **Research Insight**

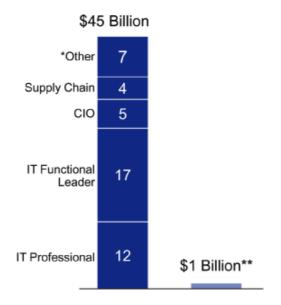


The best source for addressing any IT issue

# **Research Pricing Strategy**



### Research **Vast Untapped Market Opportunity**



<sup>\*</sup> technology, professional services, telecommunications and investors \*\* 2010 ending Contract Value.

Source: Gartner internal estimates.

# **Winning Growth Strategy**

Extraordinary
Research
Insight

Strong Sales
Capability

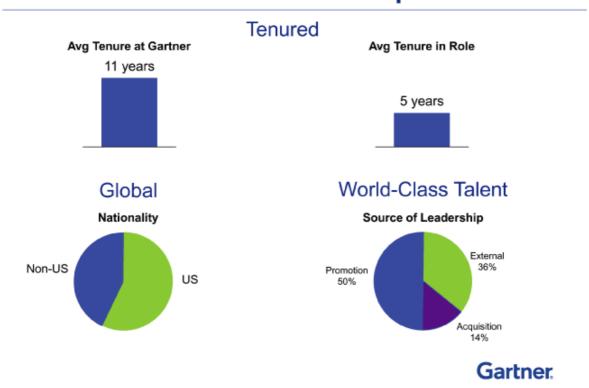
High Value
Differentiated
Offerings

World-Class
Service

Continuous Improvement and Innovation

Performance-driven Leadership Team

# **Performance Driven Leadership Team**





### Long term, double-digit revenue growth

- · Strong value proposition
- · Vast untapped market opportunity
- Strategy and operational excellence to drive growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record



Long term, double-digit revenue growth



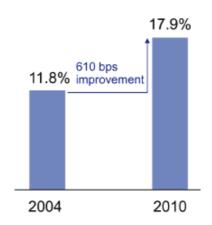
Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

# Revenue Growth Leveraged to Drive Higher Growth in EBITDA and Margin Expansion

#### Normalized EBITDA Margin (1)



(1) See attached Glossary for a discussion of Normalized EBITDA.



Long term, double-digit revenue growth

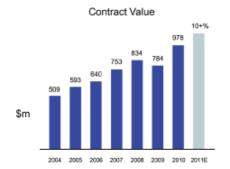


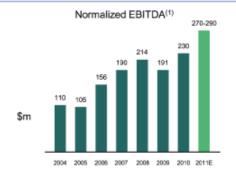
Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

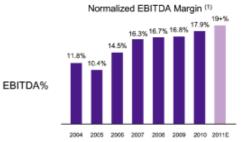
### **Proven Track Record**





EPS from Continuing Operations





(1) See attached Glossary for a discussion of normalized EBITDA. Note: See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these projected results.



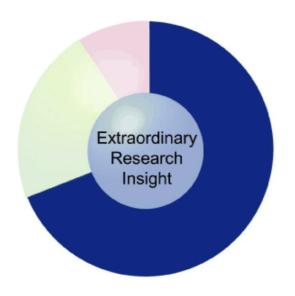
Long term, double-digit revenue growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record



#### Gartner Research Business

Highly differentiated insight delivered primarily through digital media subscriptions





### Senior Vice President Research

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### Long term, double-digit revenue growth

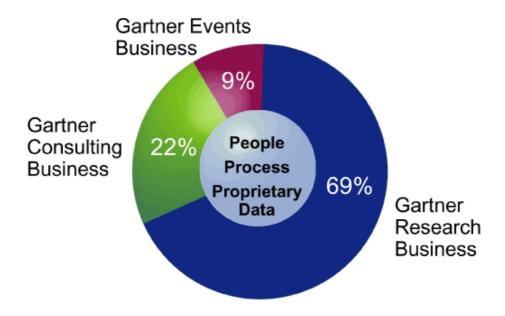
- · Strong value proposition
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- Strategy and operational excellence to drive growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record



Note: percentages based on mid-point of 2011 revenue guidance. See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these projected results.

### **Gartner Research Model**

The People — Analysts

#### **Subject Matter Experts**

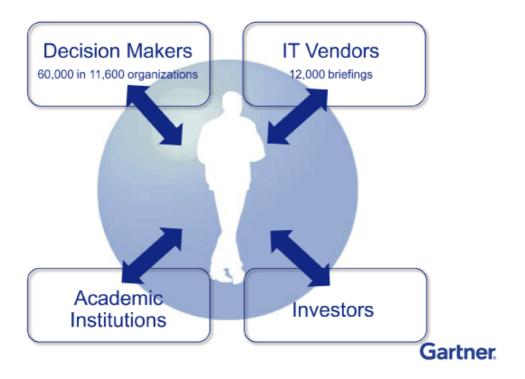
- Over 760 analysts in 26 countries
- Over 120 based in APAC, over 160 based in Europe
- Minimum 12 years of experience at time of hire
- 50% have 20+ years of industry experience



### **Gartner Research Model**

**The Research Process** 





### **Gartner Research Model**

The Research Process





# Gartner Research Model Proprietary Data and Analytics



### **Proprietary Data and Analytics**

- · 2.9 million end-user searches per year
  - · 3.2 million document page views
    - 220,000 recorded interactions
  - 5,500 IT Cost and Price benchmarks
    - Over 2,500 contract reviews and almost 8,000 strategy reviews
    - A terabyte of continually updated market data

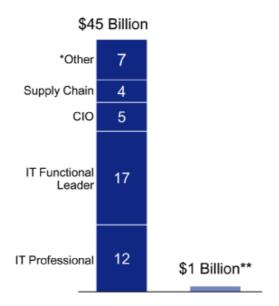
### **Gartner Research**



### Gartner Research Business

Highly differentiated insight delivered primarily through digital media subscriptions

### **Gartner Research** Vast Untapped Market Opportunity



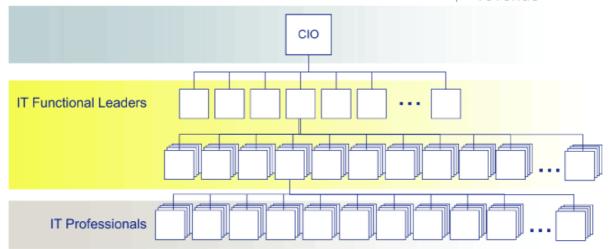
<sup>\*</sup> technology, professional services, telecommunications and investors

Source: Gartner internal estimates.

<sup>\*\* 2010</sup> ending Contract Value.

# Research sold as subscriptions to individuals

- Role-based
- Recurring revenue



### **Gartner Research Model**

**Packaging and Presentation** 



### Written Actionable Advice

 70,000 structured documents, 7,000 of which were created in the past year

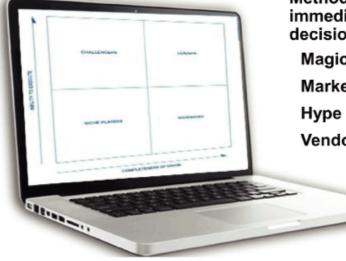
 Methodologies enabling immediate insight in complex decisions

**Magic Quadrants** 

MarketScopes

**Hype Cycles** 

**Vendor Ratings** 



### **Gartner Research Model**

**Packaging and Presentation** 









#### Interactions

- Scalable structure and process to handle and rapidly respond to 250,000 one-on-one interactions
- Phone access to analysts giving personal, immediate and specific advice on key decisions
- Face-to-face interactions and advice with key client decision makers

# Research Case Study - Virtualization

#### **Client Problem**

- Major Petrochemical company with \$2.4 billion IT budget
- Eight critical IT initiatives, most focused on cutting IT spending
- Sharp focus on getting the best pricing and terms to hit their 2009 budget
- Virtualized their infrastructure to bring IT costs down

#### **Gartner Solution**

- 22 Gartner users with access to research and analysts
- Used over 360 documents to identify strategy, select vendors and negotiate price, terms and conditions
- More than 20 inquiries with leading analysts to guide technology decisions and gain insight on the best pricing

#### **Benefits Achieved**

- Helped client parse the quote line by line
- Provided benchmarks on where the quote was relative to the market
- Validated the design and confirmed that bundled solution was not right for client's needs
- Structured negotiation strategy achieved \$2 million in savings

## Research Case Study – E-commerce

#### **Client Problem**

- \$6-7B North American distributor
- Upgrade to e-commerce solution, and include social and mobile
- Enterprise priority for 2010 was a comprehensive strategy and roadmap for e-commerce

#### **Gartner Solution**

- Research staged a series of interactions to advise them across phases of the initiative
- Onsite meetings and inquiries to deliver insight
- Helped them understand trends and advised on design and validation of their strategy
- Used a Gartner Toolkit for e-commerce RFP template, and analysts helped them with vendor selection
- Advised on contract negotiation

#### **Benefits Achieved**

- A highly integrated strategy for social and mobile e-commerce
- Considered wider range of vendors and opportunities

# Why Invest in Gartner



### Long term, double-digit revenue growth

- · Strong value proposition
- · Vast untapped market opportunity
- Strategy and operational excellence to drive growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record



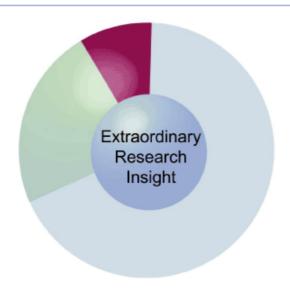


# Senior Vice President Gartner Events

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### **Gartner Events**



### Gartner Events Business

Differentiated live events leveraging research content

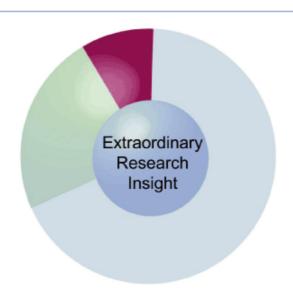




Make every conference we produce the *MUST ATTEND* event for the communities we serve

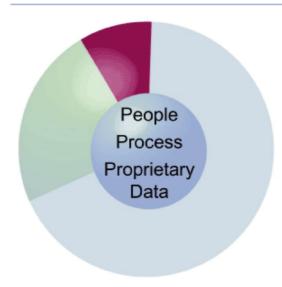
### **Gartner Events**

- 56 Events
- 37,200 attendees
- 1,200 exhibitors



**World's Leading IT Conference Producer** 

### **Gartner Events**



Current Relevant Actionable

For 7 of 10 attendees, Gartner is the only conference they attend each year



# **Attendee Value Proposition**

- Face-to-face Analyst interaction
- Industry leaders
- Unparalleled peer networking
- Access to leading solution providers
- · Actionable advice



# **Exhibitor Value Proposition**

- Face to face interaction with high level attendees
  - Maintain existing relationships
  - Build new relationships
- Cost effective means to generate leads
  - Concentrated, time efficient format



For 7 of 10 attendees, Gartner is the only conference they attend each year

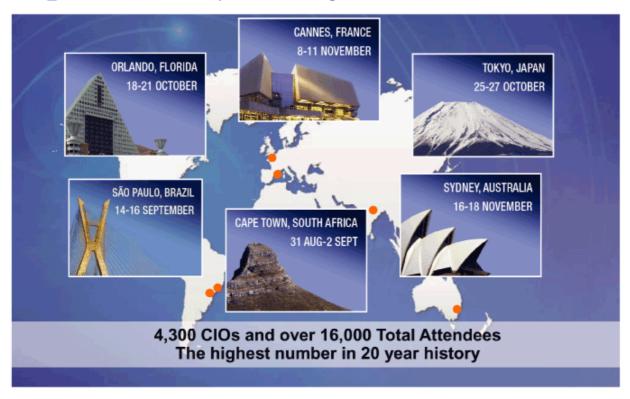


### 2010 Gartner Event Portfolio





#### ■ The World's Most Important Gathering of CIOs and Senior IT Executives



### **2011 Gartner Event Portfolio**



# Why Invest in Gartner



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Proven track record





# Senior Vice President Gartner Consulting

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# **Gartner Consulting**



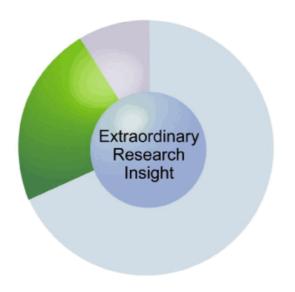
### Gartner Consulting Business

Longer-term differentiated engagements leveraging Gartner research

# Our mission:

Provide Gartner clients with on-site support, helping them to operationalize research insights and realize benefits in their organizations

# A Strong and Unique Value Proposition



### **Gartner Consulting**

Core Consulting
Benchmarking Services
Contract Optimization

Independent & Objective Powered by Research Benchmark Enabled

# **Experienced Senior Practitioners**



- 473 billable Consultants
- \$424K average annual revenue per head
- Powerful value proposition for attracting top talent

# **Sourcing Advisory Services Case Study**

#### **Client Problem**

- Major manufacturing client at end of large outsourcing deal
- Desire to improve service and flexibility, and to reduce costs

#### **Gartner Solution**

- Sharpened the overall Sourcing strategy
- Assessed contract and uncovered cost savings
- Developed Sourcing Program Scorecard to guide negotiations

#### **Benefits Achieved**

- New best practices contract which accelerated negotiations and led to a 15% reduction in costs
- Added performance management and shared risk model

# **Benchmarking Analytics Case Study**

#### **Client Problem**

 A US state government IT function was seeking to reduce costs

#### **Gartner Solution**

- Analyzed its IT spending in order to find immediate cost saving potentials
- Our findings showed 15% overspending vs. average performance and 55% vs. best in class organizations

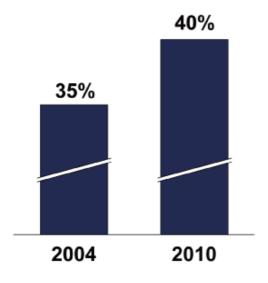
#### **Benefits Achieved**

 Currently realizing identified cost savings



# **Gartner Consulting**

**Gross Contribution Margin** 



- Continuous productivity improvements
- Margin expansion
- \$101M in starting backlog 2011

Note: 2004 Gross Contribution Margin re-stated to reflect the impact of equity compensation expense – impact is 1 pt.

# **Gartner Consulting**



### Gartner Consulting Business

Longer-term differentiated engagements leveraging Gartner research



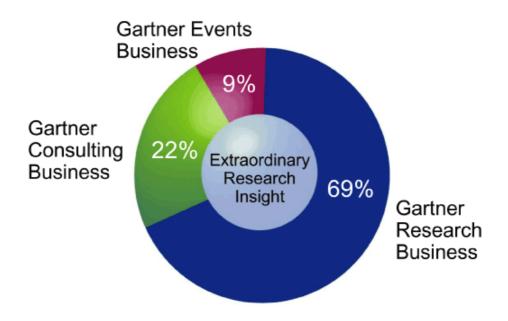


### Senior Vice President Worldwide Sales

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### **Gartner**



Note: Percentages based on mid-point of 2011 revenue guidance. See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these projected results.

### **Gartner Sales**





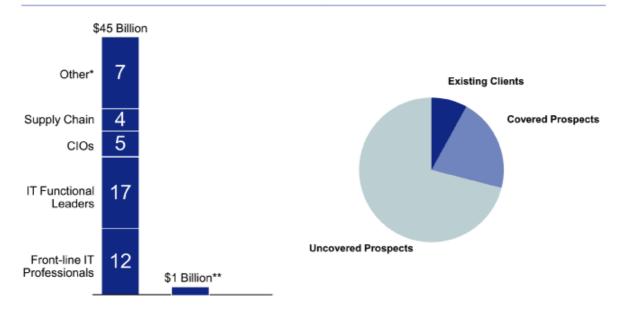
### **Gartner Sales**





- 137% growth since 2004
- 52% outside of United States
- · In-depth knowledge
- · Sales Experience
- Passionate
- Goal oriented
- 25% > 5 years at Gartner
- 11% > 10 years

## **Vast Market Opportunity For Research**

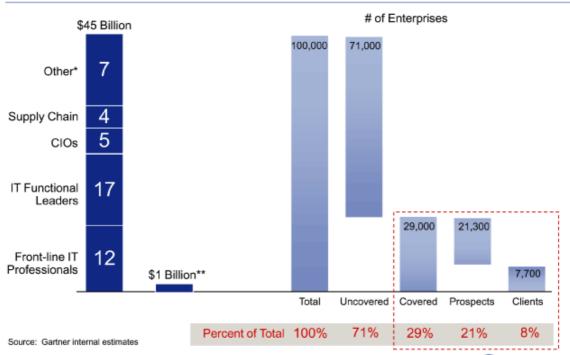


Source: Gartner internal estimates

<sup>\*</sup> technology, professional services, telecommunications and investors

<sup>\*\* 2010</sup> ending contract value

## **Vast Market Opportunity For Research**

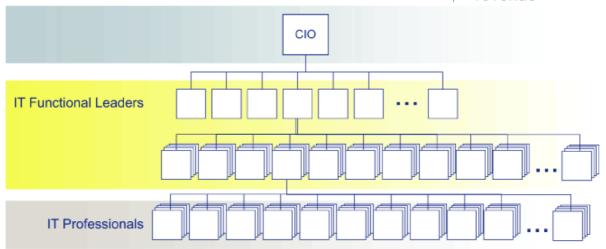


<sup>\*</sup> technology, professional services, telecommunications and investors

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# Research sold as subscriptions to individuals

- Role-based
- Recurring revenue



### Why Invest in Gartner



### Long term, double-digit revenue growth

- · Strong value proposition
- · Vast untapped market opportunity
- Strategy and operational excellence to drive growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

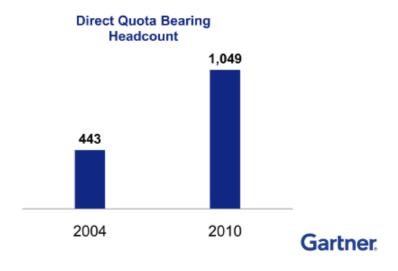
### **Sales Strategy to Capture Market Opportunity**



### **Sales Strategy to Capture Market Opportunity**

Capacity

- 15 20% increased annual sales headcount objective
- · Architected recruitment and training plan



### **Gartner Sales: A great place to work**

- · Being part of a growth company allows:
  - Career opportunity
  - · Professional development
  - Great earnings potential
  - Product innovation
- Access to senior levels
- · High-performance culture



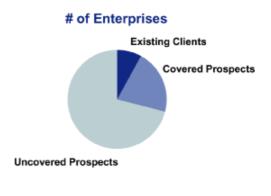
Gartner.

### Sales Strategy to Capture Market Opportunity

### Coverage

- · Focused channel approach
- · Matched to global opportunity
- · Emphasizing Client intimacy





### **Sales Strategy to Capture Market Opportunity**



- Enhanced use of proprietary tools and best practices
- · Increased revenue per client



### Why Invest in Gartner



### Long term, double-digit revenue growth

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- Strategy and operational excellence to drive growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record





### Gartner Chief Financial Officer

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### **Winning Growth Strategy**

Extraordinary
Research
Insight

Strong Sales
Capability

High Value
Differentiated
Offerings

World-Class
Service

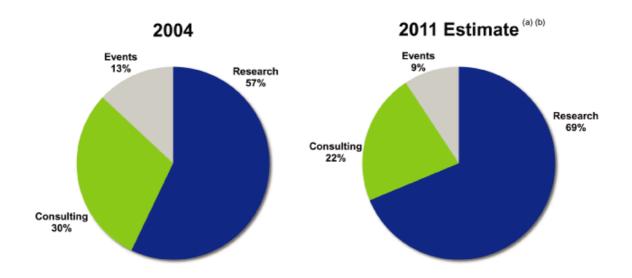
Continuous Improvement and Innovation

Performance-driven Leadership Team

# Consistent Growth Strategy The Financial Plan We Set in 2005

- Grow the Research business
- Effectively manage the Events portfolio
- Improve the profitability of the Consulting business
- Leverage our G&A infrastructure
- · Drive shareholder value

# Strategy for growing research has resulted in a meaningful shift in mix of the business



- (a) Based on mid-point of 2011 revenue guidance
- (b) See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### Why Invest in Gartner



Long term, double-digit revenue growth



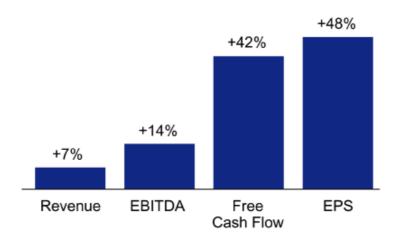
Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

# Our Unique Business Model Gartner's Financial Strength

## Compound Annual Growth Rate 2004 – 2010



### Why Invest in Gartner



### Long term, double-digit revenue growth

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- · Vast untapped market opportunity
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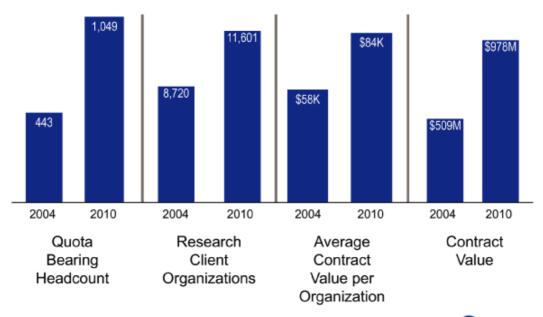


Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

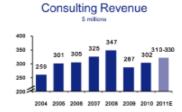
### **Proven Sales Strategy Delivering Results**



### **Consistent Growth Strategy Proven Track Record: Revenue Growth**







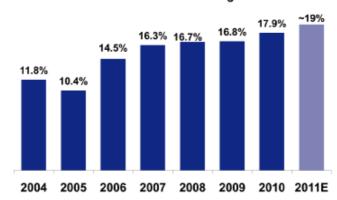


- (a) Restated to exclude results of Vision Events
- (b) CAGR calculations use mid-point of 2011 guidance
   (c) See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### **Margin Expansion**

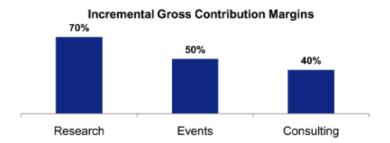
- High incremental gross contribution margins
- Scalable global infrastructure
- G&A leverage

#### Normalized EBITDA Margin (a) (b) (c)



- (a) See the attached Glossary for the definition of Normalized EBITDA, and cautionary statement regarding this non-GAAP financial measure
   (b) 2011 Normalized EBITDA margin based upon mid-point of 2011 guidance
- (c) See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### **Business Model**



### **Business Model**

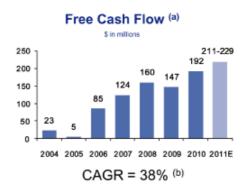
<b>Gross Contribution Margin</b>		2004	<u>2010</u>	
	Research	60%	65%	
	Events	52%	46%	
	Consulting	35%	40%	
% of Reven	ue			
	SG&A	40%	42%	
	Normalized EBITDA	12%	18%	
% of Reven	SG&A Normalized			

Notes: \* 2004 figures re-stated to reflect impact of Equity Compensation expense – Impact as follows: Research 1 pt, Events 0 pt, Consulting 1 pt, SG&A 1 pt.

### **Cash Flow Leverage**

- Up-front billing for majority of Research contracts
- Non-capital intensive business



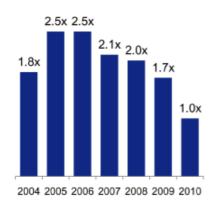


- (a) See the attached Glossary for the definition of Free Cash Flow, and cautionary statement regarding this non-GAAP financial measure (b) CAGR calculations use mid-point of 2011 guidance
- (c) See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

# Focus on Capital Structure and Strategic Use of Cash

- · Low levels of debt with ample and favorable available credit
- · Cash deployed for selective strategic acquisitions
- · Cash deployed for share re-purchases

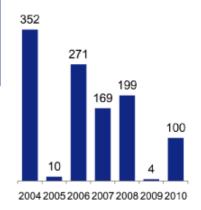
### Debt / Normalized EBITDA Ratio



### Strategic Acquisitions

2005: META 2009: AMR Research 2009: Burton Group

#### Share Repurchases - \$M



## **Long-Term Financial Objectives**

	Annual <sup>(1)</sup>	
Total Revenue Growth	11 - 16%	
Research	15 - 20%	
Consulting	3 - 8%	
Events	5 - 10%	

Normalized EBITDA<sup>(2)</sup> margin improvement

50 - 150 bps per year

Note: See the attached Glossary for the definition of Normalized EBITDA, and cautionary statement regarding this non-GAAP financial measure

<sup>(1)</sup> See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

<sup>(2)</sup> Excludes equity compensation expense

## **Offering Summary**

Offering	Secondary offering of common stock	
Company	Gartner, Inc.	
Offered	8,000,000 shares to the public (ValueAct selling 8.5mm shares in total, Company will repurchase 0.5mm shares concurrently in a privately negotiated transaction)	
Over-allotment Option	15% (100% secondary)	
Selling Shareholder	ValueAct Capital Master Fund, L.P.	
Use of Proceeds	Gartner will not receive any proceeds from this offering	
Expected Pricing	February 17, 2011	
Lock-Up	In connection with the offering, ValueAct has agreed that it will not sell any shares of Gartner Common Stock for a period of 180 days	
Bookrunners	Credit Suisse; Goldman, Sachs & Co.	

Note: For more information concerning the terms of this secondary offering, please see the Registration Statement on Form S-3 and the Preliminary Prospectus Supplement, each dated February 15, 2011 and available at <a href="mailto:sec.gov">sec.gov</a> and <a href="mailto:investor.gartner.com">investor.gartner.com</a>.

Gartner.

### Why Invest in Gartner



Long term, double-digit revenue growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record

# Q&A



### Why Invest in Gartner



Long term, double-digit revenue growth



Revenue growth leveraged to drive higher growth in EBITDA, EPS and cash flow



Proven track record





## Projected 2011 Full Year Revenue and EBITDA Outlook

(\$ in millions except per share data)	2011 Projection (1)	% change (1)		
Research	\$ 990 - 1,010	14% - 17%		
Consulting	310 - 330	3% - 9%		
Events	130 - 140	7% - 15%		
Total Revenue	\$1,430 - 1,480	11% - 15%		
Normalized EBITDA (2)	\$270 - 290	17% - 26%		

<sup>(1)</sup> See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

<sup>(2)</sup> See the attached Glossary for a discussion of Normalized EBITDA

# Projected 2011 Earnings and Cash Flow Outlook

(\$ in millions except per share data)	2011 Projection (4)	% change (4)		
Diluted Income per share (1)	\$1.29 - 1.41	34% - 47%		
Operating Cash Flow (2)	\$250 - 270	22% - 31%		
Capital Expenditures (2)	(39) - (41)			
Free Cash Flow (3)	211 - 229	10% - 19%		

Includes a projected \$(0.04) per share impact from AMR Research and Burton Group Acquisition Adjustments. In 2010, these charges were \$(0.14) per share.

<sup>(2)</sup> Includes approximately \$15.0 million of estimated payments for the renovation of our Stamford headquarters facility. The accounting impact of these renovation payments increases both cash flow from operations and capital expenditures (investing activities) by the same amount and as a result has no net impact on Free Cash Flow. These expenditures are contractually reimbursable from the landlord

<sup>(3)</sup> See the attached Glossary for a discussion of Free Cash Flow.

<sup>(4)</sup> See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### Projected 2011 Quarterly Phasing – Revenue

- Research revenue driven by retention rates and timing of new business
  - Balanced renewals with 26% expected in Q1
  - Fourth quarter historically the largest for new business
- Events revenue recognized when conferences delivered
  - Symposium Series in Q4 drives phasing
  - 10 events in Q1, 21 events in Q2, 16-18 events in Q3, and 13 events in Q4
- Consulting revenue is seasonal
  - Q2 and Q4 slightly higher volume quarters
  - Q1 expected to be 23% of full year revenue

Note: See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### Projected 2011 Quarterly Phasing – Revenue

· Approximate estimated revenue phasing in 2011:

	Q1	Q2	Q3	Q4
Research	24%	25%	25%	26%
Consulting	23%	26%	23%	28%
Events	10%	25%	14%	51%

· Above based on midpoint of revenue guidance

Note: See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

## Projected 2011 Quarterly Phasing – Expense

- Quarterly fluctuations in cost of services driven primarily by the conference schedule in our Events business
- Higher Research and Sales expenses in Q4 related to Symposia and year-end sales support activities
- G&A is less seasonal

Note: See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

## Projected 2011 Sales, G&A and Other Expenses

- Depreciation and amortization of \$33 34 million
- Interest expense of \$11 13 million
- Other income/expense of \$2 3 million (primarily transaction FX gains/losses)
- Tax rate projected to be between 31 and 32%

Note: See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### Projected 2011 Quarterly Phasing – Earnings

 Approximate income per share excluding acquisition and integration charges:

Q1	Q2	Q3	Q4
20%	20%	20%	40%

- Above based on the midpoint of guidance
- Based upon business conditions the Company may accelerate or postpone expenses throughout the year which could shift earnings between quarters

Note: See Forward Looking Statement disclaimer on page 1 for factors that may affect our ability to achieve these results.

### **Glossary**

Investors are cautioned that Normalized EBITDA and Free Cash Flow are not financial measures under generally accepted accounting principles. In addition, they should not be construed as alternatives to any other measures of performance determined in accordance with generally accepted accounting principles. These non-GAAP financial measures are provided to enhance the user's overall understanding of the Company's current financial performance and the Company's prospects for the future.

Normalized EBITDA: Represents operating income excluding depreciation, accretion on obligations related to excess facilities, amortization, stock based compensation expense, Acquisition Adjustments, and Other charges. We believe Normalized EBITDA is an important measure of our recurring operations as it excludes items that may not be indicative of our core operating results.

### Reconciliation of Normalized EBITDA to GAAP

(\$ in millions)	2004	2005	2006	2007	2008	2009	2010
Net income (loss)	\$17	(\$2)	\$58	\$74	\$104	\$83	\$96
Interest expense, net	1	11	17	22	19	16	16
Other (income) expense, net	7	9	1	(3)	1	3	-
Discontinued operations (1)	(5)	(4)	(4)	(3)	(7)	-	-
Tax provision	16		26	_40	48	_33	38
Operating income (1)	\$36	\$20	\$ 98	\$129	\$164	\$134	\$149
Normalizing adjustments:							
Depreciation, accretion and amortization	31	36	34	28	28	28	36
META integration charges	-	15	1	-	-	-	-
Other charges	36	29	-	9		-	-
SFAS No. 123(R) stock compensation expense		-	17	24	21	26	33
Pre-acquisition deferred revenue fair value adjustmen	nts					-	4
Acquisition and Integration Charges (2)	_	_				3	- 8
Normalized EBITDA (1)	\$103	\$100	\$150	\$190	\$213	\$191	\$230

Data reflects the reclassification of the Company's former Vision Events business as a discontinued operation. Includes non-recurring cash charges incurred to acquire and integrate the acquisitions of AMR Research and Burton Group, such as legal, consulting, severance, and other costs.

### **Glossary**

### Non-GAAP Financial Measures

Free Cash Flow: Represents cash provided by operating activities excluding cash charges related to the acquisitions of AMR Research and Burton Group, which primarily consist of certain non-recurring costs such as severance and other exit costs ("Cash Acquisition and Integration Charges"), less additions to properly, equipment and leasehold improvements ("Capital Expenditures"). We believe that Free Cash Flow is an important measure of the recurring cash generated by the Company's core operations that is available to be used to repurchase stock, repay debt obligations and invest in future growth through new business development activities or acquisitions.

### Reconciliation of Free Cash Flow to GAAP

(\$ in millions)	2004	2005	2006	2007	2008	2009	2010
Cash provided by operating activities	\$48	\$27	\$106	\$148	\$184	\$162	\$205
Cash Acquisition and Integration Charges	-	-	-		-	-	8
Capital Expenditures	(25)	(22)	(21)	(24)	(24)	(15)	(21)
Free Cash Flow	\$23	\$5	\$85	124	\$160	\$147	\$192

The issuer has filed a registration statement (including a preliminary prospectus supplement dated February 15, 2011 and an accompanying prospectus dated February 15, 2011) with the Securities and Exchange Commission (the "SEC") for the offering to which this communication relates. Before you invest, you should read the preliminary prospectus supplement, the accompanying prospectus and the other documents the issuer has filed with the SEC for more complete information about the issuer and the offering. You may get these documents for free by visiting EDGAR on the SEC website at <a href="https://www.sec.gov">www.sec.gov</a>. Alternatively, the issuer, the underwriter or any dealer participating in the offering will arrange to send you the prospectus and the prospectus supplement if you request them by calling Credit Suisse Securities (USA) LLC toll free at (800) 221-1037 or Goldman, Sachs & Co. at (866) 471-2526.

